



CIVIL AIR PATROL INSPECTOR GENERAL

THE IG AUDIENCE

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SPECIAL TRAINING ISSUE

Summer 2013

PLEASE SEND THIS NEWSLETTER TO ALL CHARTERS IN YOUR WING!

In This Issue: Remarks from Col Parris on the CI Briefing, FAQ on the change process briefing, Learning Labs by CAP/IGI and CAP/IGQ, Senior Course offerings, Summit topics in brief, and the CI Schedule.

FROM COL PARRIS (CAP/IG)

Compliance Inspection Cycle Four Briefing . . .



The IG training staff prepared a PowerPoint Presentation with teaching notes clearly explaining the changes we made in the way we conduct Compliance Inspections of CAP wings.

We began the process with Arizona Wing. We experimented with the process last autumn, testing what you will learn about in the PowerPoint you will receive either as a region IG at the August Summit meeting, or emailed as an appointed Wing IG NLT mid-August.

Col Stys and Lt Col Burns field tested the presentation in Wisconsin and Maine wing in May. We are ready to present **it to all Region appointed Inspectors General at the National Convention in Denver**. Almost immediately following this presentation at the Summit Meeting, a **set will be emailed to all the appointed IGs in CAP**.

FREQUENTLY ASKED QUESTIONS ABOUT “CI Cycle 4 Briefing” PowerPoint

By Col Larry Stys, CAP/IGT



Who should deliver this?

An appointed Wing or Region IG should present this.

Who is the audience for this presentation?

Wing and Region staff's are your audience. In test marketing the brief, we learned this presentation got lost on unit commanders at “Commander's Calls”. Rather, the very people whose Tab area is subject to inspection are focused on wanting to know how these changes affect them.

What should I do if questions are raised I do not know the answer?

Contact me at my email address, lwstys@wi.rr.com. I will clear up some questions and screen the rest and promptly gets them into the right person on Col Parris's staff.

What is the impact on the SUI Program?

Some components of this CI process are applicable to an SUI Program. Remember: **Eyes on: Hands on (EOHO)** inspection of many crucial CAP resources and people cannot and will not be done by

telephone, or video conferences, or GoToMeeting, or eServices! Follow our lead on this and do not get creative.

Airplanes, radios, laptops, and myriad postings, just to name some, will be visibly inspected. On the new CI process we will be coming to the wing and inspect those and many more items. As the presentation explains, you will know before we arrive for the face-to-face interview what the **EOHO** inspection will look like.

What should I do with this after I make my presentation this autumn?

This should be made available for broad distribution. We recommend you take to heart and develop a course of action based on Slide 3 in this PowerPoint summarized now for your study:

1. **Provide guidance to your staff** on how best to prepare for your CI.
2. **Get Staff ready in time and place.** A wing needs to hold prep sessions.
3. **Educate your staff on what “successful” means!** Make exhaustive use of your past CI reports and those of other wings that we make available to you.
4. **Don’t abandon them! Pull them out of tough spots.** Any problem in a CAP program area, no matter how bad, can be fixed. And when the CI team comes, they will be able to take notice of that.

Do not put this IG Audience, or later the PowerPoint, in your “When I feel like it” file.

-- Col Ken Parris and Col Larry Stys

NATIONAL BOARD LEARNING LABS



Col Steve Miller, CAP/IGI

Lt Col Tom Kettell, CAP/IGQ

Both Lt. Col Tom Kettell and Col Steve Miller will be putting on four IG related Learning Labs for 16-17 August at the National Convention.

From the Complaints side, Tom will be talking about the complaint process . . . informing the membership that the CAP IG Program is not about investigating but handling complaints.

Most members think that filing a complaint leads automatically to an investigation. Not so! Also Tom will talk about the relationship a commander needs to have with their appointed IG.

Steve knows of the dramatic shift in the methods used to conduct an inspection. Come to that presentation. A new discrepancy tracking system will be introduced to all as technology continues to assist IGs in performing their duties.



So You've Submitted a Complaint. What Happens Next?
What's New For Wing Inspectors?
The Commander and the IG
The New CI Discrepancy Online Tracking System

Friday @ 1030 Kettell
Friday @ 1530 Miller
Saturday @ 1030 Kettell & IG Staff
Saturday @ 1330 Miller

THE IG SUMMIT AGENDA

By Lt Col Ed Burns, CAP/IGTA

The IG Summit is held on the off year of the IG College. All Region IGs and the National IG Staff will be a gathering prior to the National Conference in Denver for a two-day session to meet face-to-face rather than the monthly conference calls. It is a chance to air concerns and learn the latest changes to policies and proposed changes to regulations that will affect each and every IG. It is also a time for learning; finding out what's on the minds of the IG community and where additional emphasis must be placed during the coming year. So far the agenda includes:



Day One: Tuesday 13 Aug 13:	Day Two: Wednesday 14 Aug 13:
0800 - Introductions - CAP-IG Opening Remarks - Objectives	0800 - CAP-IG - Follow-up on any issues from Day One
0845 - CAPIGQ - Redefining the way we look at complaints	0830 - CAPIGT - Opportunities for Training - Thinking Out of the Box - The IG as a Teacher
0930 - CAPIGQ - ECIM – An In-depth Look	1000 - CAP-IG - Funding Going Forward
1030 - Open Forum on Complaints	1045 - CAP-IG - Governance Report Card
1130 - Complaints – Tasking of Investigating Officers	1115 - CAPIGJ - Discussion of Social Media Implications
1300 - CAPIGI - The New Look for CIs	1300 - CAP-IG - What's Expected of Region IGs Going Forward?
1430 - CAPIGI - SUIs – What's Expected of Wing/Region IG	1415 - Open Forum
1515 - CAPIGI - Status of the Discrepancy Tracking System	1545 - Wrap-up & Take Aways
1600 - Open Forum on Inspections	1630 - Dismissal
1645 - CAP-IG with a Wrap-up and Take Aways	

TRAINING PROGRAMS

By Colonel Larry Stys, CAP/IGT



IG SENIOR COURSE OFFERINGS

We have traditionally made maximum use of the time and resources expended in support of our IG Senior Courses (IGSC). Funding is restricted. Our qualified instructors have taught IGSCs by digging into their own pockets, as a volunteer should and as you often do.

TRAVEL SOLUTION: We ask you to come to us, to share the cost of the course in a manner affordable to all of us. Our qualified IGSC instructors live all over the country. This could allow us to present courses in locations such as:

Ken Parris, CAP/IG	California "Bay area"
Craig Gallagher, CAWG/IG	Southern California
Steve Miller, CAP/IGI	Metro Twin Cities, MN
Tom Kettell, CAP/IGQ	Park City, Utah
Larry Stys, CAP/IGT	Milwaukee, Northern "Chicago-land"
Ed Burns, CAP/IGTA, Dick Probst VTWG IG, Jim Linker, CAP/IGS	New England
Jack Schupp, CAP/IGJ	Mobile, AL or Pensacola, FL
Don Barbalace, SDWG/IG and CAP/IGB <i>(He is already hosting one . . . see chart)</i>	Aberdeen, SD
Dale Newell, CAP/CI team Chief <i>Dale has one more training assignment)</i>	Ardmore, OK to Dallas/Ft Worth, TX

We have funds for 3 Senior Courses we can travel to annually where we will be able to send a highly qualified IG staff member out to teach. **YOU MUST NOW HAVE 18 STUDENTS or no-go for us!**

Visit our web page on the CAPMembers website to find opportunities to participate in this program.

http://www.capmembers.com/cap_national_hq/inspector_general/education-training/

IGSC	SCHEDULE	FOR	CALENDAR	YEAR 2013
LOCATION	DATES	LOCATION	CONTACT	IG STAFF
Sheraton Hotel	13-14 Aug	Denver, CO	Gerry Rosenzweig	Lt. Col Burns & Gallagher
SDWG	7-8 Sept	Aberdeen, SD	Lt Col Don Barbalace	Lt Col Don Barbalace

(All Senior Courses are two full days of class work -- *And With HOMEWORK!*)

Upcoming Compliance Inspections

WING	LAST C.I. DATE	LAST C.I. GRADE	NEXT C.I. DATE	MONTHS since CIs
HI	Jul-09	MS	13-15 Jul 13	48
ME	Aug-09	SUC	3-5 Aug 13	48
GA	Apr-09	SUC	24-26 Aug 13	53

Note: The *IG Audience* editor is Colonel Lawrence Stys, CAP/IGT. Direct all comments and article submissions to him at lwstys@wi.rr.com